



Client Infosheet: Interpreter Services

Is English not your first language?

Do you speak a language other than English at home?

Do you use an alternate means of communication such as Auslan?

If you have difficulty communicating in English, you can ask for an interpreter.

Australia is an ever-expanding, culturally diverse country, where over 20% of people speak a language other than English at home. In addition, 5% of Australians have a communication disability.

Muscular Dystrophy Queensland is committed to providing the highest quality services to all Muscular Dystrophy Queensland clients living with neuromuscular conditions, including those from different cultural and language backgrounds, and those who have communication difficulties that prevent them from being proficient in spoken and written English.

You can ask your NDIS Support Coordinator, if you have one, to access interpreter services, or ask another Muscular Dystrophy Queensland staff member. We are committed to understanding of the communication needs of our active clients and meeting those communication and cultural needs. We will engage appropriate interpreters where required to provide services.

Our full Interpreter Services Policy is available on request.